

CAPABILITY STATEMENT

Our focus is
on providing
top level service
to ensure claims
are handled
*efficiently &
promptly.*



ADELAIDE **INSURANCE BUILDERS**

Adelaide Insurance Builders Pty Ltd

☎ (08) 8387 0168

✉ admin@adelaideinsurancebuilders.com.au

💻 adelaideinsurancebuilders.com.au

📍 PO Box 47, Black Forest, SA, 5035

Builders Licence: 261 908



Solutions for
policy holders.
Efficiency for
insurers.

Nothing short of excellence.

Adelaide Insurance Builders provides services to both the housing and commercial Insurance industry. Following an initial assessment, we carry out repair works to reinstate insurable claims to a pre-loss condition under the instructions of major insurance companies or adjusting companies.

Our focus is on providing top level service throughout South Australia to ensure claims are handled efficiently and promptly. All of our contractors are licensed and insured to guarantee confidence to our customers and clients that the best service and workmanship will be performed. AIB can attend to customers' requirements by providing "do and charge", estimates, quotes and reports.

Our services extend to business hours make safes and after hours Emergency services. At AIB we handle a range of services from small "patch and paint" claims up to and including major works, such as fire damage.

We have significant experience working in the insurance building repair industry, where thousands of claims have been inspected, scoped, quoted and followed through to completion.

Some of our categories include:



Flood



Fires



Malicious damage



Storm



Impact



Burglary



Water ingress



Well Established Local Contractor based

All our South Australian contractor base is licensed & insured ready to provide services in a timely matter.



Ready to upscale

Capability and processes in place to support disaster & emergency response or a major event.



Guaranteed Confidence

We are fully insured and 100% GICOP compliant.

Quality meets high standards. Backed by the best.

AIB brings a wealth of experience working within the Building, Construction and Insurance industries throughout South Australia.

AIB has a commitment and dedication to providing a top level service to the insurance building repair sector. With practical experience and vision embodied, we are able to process all claims professionally and efficiently in accordance with instructions set by Insurers and Assessors.

The AIB Building Supervisor Team

AIB has assembled a highly experienced Building Supervisor Team that work with clients to deliver timely results. AIB prides itself with the service provided by our Supervisor Team.

In their role as Building Supervisors they attend to claims as lodged to AIB via Insurers and/or Assessors to inspect, scope and quote claimable events. Once work has been approved by the Insurer, we then use a panel of licensed and insured contractors to ensure that the works are carried out professionally and to a high standard, making sure service and quality is achieved.

Licences

- ✓ Contractors/Builders Licence
 - Commercial Building Works
 - Residential Building Works
- ✓ Supervisors Licence
 - Commercial Building Works
 - Residential Building Works
- ✓ Public Liability Insurance
- ✓ Building Indemnity Insurance
- ✓ HIA Membership



The AIB are proud members of Housing Industry Association (HIA)



Delivering a
timely & cost
effective
outcome





PROMPT SERVICE. CUSTOMER FOCUSED.



Commercial & Residential 24/7 Emergency make safe

- Flood
- Malicious damage
- Fires
- Storm
- Impact
- Burglary
- Water ingress



Commercial Quotations

- Large loss and remedial



Residential Quotations

- Large loss and remedial
- Full house fire
- Impact damages
- Patch and paints
- Escape of liquids



Structural & Non-structural Repairs



Do and Charge

- Cost plus
- Authorised works



Causation Reports



Comprehensive Specialist Reports

- Leak detection
- Roof reports (single & double story)
- Electrical reports



AIB's Risk & Compliance Governance



Regulatory Environment

- Compliance and licencing
- Up to date GICOP compliance

Catastrophe Management Plan

At AIB we have an extensive CMP with the capacity to scale up during a catastrophic event.

We are committed to best industry practice and standards of behaviour and performance. We maintain a high standard of integrity and sound corporate governance to manage Workforce plans and catastrophic events.

These events include:

- Natural disasters
- Breakdown of key plant and equipment
- Criminal activity
- Loss of critical utilities for an extended period of time
- Unavailability of workers
- Supply chain disruptions
- Global / local economic crisis
- Other global / local disruption



Business Continuity Plan

We ensure the continuation of business during and following any critical incident that results in the disruption to the normal operations of our client(s).





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